



Dear Valued ClearDB Customer:

As a member of the ClearDB family, you know our priority has always been the success and satisfaction of our customers. From our range of services and technology infrastructure to our delivery teams and business model, we have consistently invested in the necessary resources to ensure that ClearDB customers enjoy a world-class experience at every turn.

It's that commitment to excellence that is driving the next phase in our evolution. I'm pleased to announce that ClearDB has been acquired by RDX, one of the largest independent providers of database infrastructure, data management and cloud management services in North America. For more than two decades, RDX has helped hundreds of organizations reduce support costs while increasing data infrastructure performance and availability. And RDX supports a wide range of cloud environments, including Microsoft Azure, Amazon AWS and Oracle DB Cloud; database environments, including Oracle, SQL Server, MYSQL, PostgreSQL, DB2 and MongoDB; and operating systems including Windows and all major UNIX/Linux offerings.

The strong synergies between our two organizations and the tremendous opportunities ahead are what made this partnership so attractive. Together, the new company will offer a broad and comprehensive set of offerings delivering the best of both worlds to RDX and ClearDB customers: ClearDB's intelligent G5 platform and expertise in cloud automation, orchestration and monitoring across the world's leading database technologies, complemented by RDX's trusted database and application management and migration services. Together, we're poised to deliver the world's first fully-managed DBA-as-a-Service solution for commercial and open source databases.

Of course, I want to assure you there will be no change in your relationship with ClearDB or the quality of care and service you're used to. Your day-to-day contacts will remain exactly the same. And our leadership teams will work together to drive the company forward. The only difference you should expect to see over time is a broader portfolio of service offerings, access to a wider range of expertise and more expansive global coverage for the benefit of you and the entire ClearDB customer community.

RDX and ClearDB will announce the transaction on February 27. If you have any questions whatsoever, please don't hesitate to contact me or any member of our leadership team directly. I can't overstate the fact that our relationship with our customers is the top priority, and we want to make sure that you are as excited about the opportunities that lie ahead as we are.

I look forward to speaking with you soon.

Regards,

**Cashton Coleman**

CTO and Founder | ClearDB

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